



PRO
PARTNER
heating + cooling

2025 SPRING PRO PARTNER EXCLUSIVE

CASHBACK PROMOTIONS

PRO PARTNER GUIDELINES

PRO PARTNERS GET CASHBACK FOR SELLING RHEEM

FEBRUARY 1, 2025–MAY 31, 2025

& RESIDENTIAL KWIKCOMFORT® FINANCING

FEBRUARY 1, 2025–JULY 31, 2025



Reward yourself for selling and installing Rheem® qualifying equipment

by participating in the Pro Partner® CashBack and Residential KwikComfort Financing Promotion.

From February 1st through May 31st, on qualifying Rheem equipment, you can receive up to \$625 CashBack for each home installation, and from February 1st through July 31st, you can receive up to an 8% rebate on all Residential KwikComfort Financing menus.

CashBack

Promotion Participation Made Easy

To participate, there is nothing you will need to do—Rheem will automatically enroll you into the promotion. Once you are enrolled in the Spring Pro Partner® promotion, you will receive an email notification from Rheem confirming your enrollment and program details. You must have a user account on My.Rheem.com in order to submit claims through the Contractor Serial Tool (CST) for the promotion. See Terms & Conditions for further details.

Hassle-free Rebate Filing

The CST Dashboard houses all CST options including claim entry, payment method setup and reporting. This makes it easy for you to submit and manage your claims from one location on My.Rheem.com. Rebate claim submissions begin February 1, 2025, and must be submitted within 30 days of installation date to be considered eligible for payment. CashBack rebates will be paid to your business via direct deposit. The payment method is selected by you in the CST Dashboard and must be complete before your first claim entry.

Please note Rheem discontinued the use of pay cards as a payment option to receive CashBack rebates in 2025. The only payment method available is direct deposit. Starting January 1, 2025: Contractors must update their payment method to direct deposit before they will be allowed to file their first CST claim for 2025 and receive 2025 CashBack rebates.

For more information regarding payment methods, see the Contractor Serial Tool Payment Method Reference Guide available in My.Rheem.com under the *Promotions* portal within the Pro Partner dashboard. The *Residential KwikComfort® Financing* rebate will be applied to your direct deposit account set up with Synchrony every 15–30 days following claim approval. See Terms & Conditions for more details.

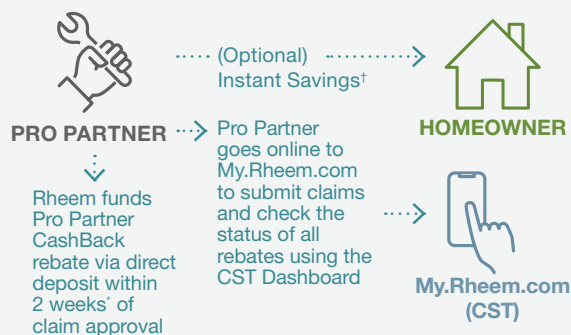
Optional Savings For Homeowners

It's up to you if you want to keep the full rebate, or pass along the rebate to your customers. We will not promote any rebate offers to homeowners.

Important – Special RGEAZR ULN Financing Only Rebate

During the Spring promotion, February 1st through May 31st, as a Pro Partner you can receive up to an 8% financing only rebate on RGEAZR ULN installations. See the qualifying equipment rebate matrix on the following pages for equipment installation details. Pro Partners must claim their RGEAZR ULN installations under rebate “2025 Rheem Spring Pro Partner RGEAZR ULN Special KwikComfort® Financing Promotion” in the CST Dashboard. **All other claims** should be filed under rebate “2025 Rheem Spring Pro Partner CashBack and Residential KwikComfort® Financing Promotion.”

HERE'S HOW IT WORKS:



WHAT IS THE CST?

The Contractor Serial Tool (CST) is Rheem's serial validation tool that allows you to enter claims to redeem rebates or points for installing qualifying Rheem equipment. The CST saves you time by allowing you to redeem rewards for multiple programs and promotions with one claim submission.

†Pro Partners can choose whether or not they want to offer the rebate to their customers.
*KwikComfort rebate is funded to the direct deposit account set up with Synchrony within 15–30 days after claim approval.

Pro Partner Reporting

You will be able to view, customize and download reporting for your claims from the CST Dashboard. There, you can also review all claim details submitted, payment status and more.

PROMOTION REBATE MATRIX

PRO PARTNER CASHBACK REBATE: FEBRUARY 1, 2025 THROUGH MAY 31, 2025

PRO PARTNER RESIDENTIAL KWIKCOMFORT FINANCING REBATE: FEBRUARY 1, 2025 THROUGH JULY 31, 2025



| | 2025 SPRING CASHBACK A2L PRODUCT MATRIX | | | | |
|-------------------------|---|------------------------------|---------------------------------------|---|--|
| | CashBack Rebate | KwikComfort Rebate | Outdoor HVAC ¹ | Indoor HVAC ² | EcoNet® Smart Thermostat / Any Thermostat ³ |
| Heat Pumps | \$625.00 | Up To 8% Off Contractor Cost | Endeavor® Prestige® Series RP19AY | Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ Air Handler RHMVY**C | EcoNet® |
| | \$350.00 | Up To 8% Off Contractor Cost | Endeavor® Prestige® Series RD18AY | Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ, R951V**UH Ultra Low NOx ⁴ Classic® Series R801V UH, R801V DZ, R951V, R921V, R801V**UH Ultra Low NOx ⁴ Air Handler RH2TY ⁶ , RH2VY, RHMVY | EcoNet® or 2-stage 24V |
| | \$200.00 | Up To 8% Off Contractor Cost | Endeavor® Classic Plus® Series RD16AY | Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ, R951V**UH Ultra Low NOx ⁴ Classic® Series R801V UH, R801V DZ, R951V, R921V, R801V**UH Ultra Low NOx ⁴ Air Handler RH2TY, RH2VY | EcoNet® |
| | \$150.00 | Up To 8% Off Contractor Cost | Endeavor® Classic Plus® Series RP15AY | Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ, R951V**UH Ultra Low NOx ⁴ Classic® Series R801V UH, R801V DZ, R951V, R921V, R801V**UH Ultra Low NOx ⁴ Air Handler RH2TY ⁶ , RH2VY, RB2TY ⁶ | EcoNet® or 2-stage 24V |
| Air Conditioner Systems | \$625.00 | Up To 8% Off Contractor Cost | Endeavor® Prestige® Series RA19AY | Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ, R951V**UH Ultra Low NOx ⁴ Classic® Series R801V UH, R801V DZ, R951V, R921V, R801V**UH Ultra Low NOx ⁴ Air Handler RHMVY**C | EcoNet® |
| | \$300.00 | Up To 8% Off Contractor Cost | Endeavor® Classic Plus® Series RA16AY | Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ, R951V**UH Ultra Low NOx ⁴ Classic® Series R801V UH, R801V DZ, R951V, R921V, R801V**UH Ultra Low NOx ⁴ Air Handler RH2TY ⁶ , RH2VY | EcoNet® or 2-stage 24V |

PROMOTION REBATE MATRIX

PRO PARTNER CASHBACK REBATE: FEBRUARY 1, 2025 THROUGH MAY 31, 2025

PRO PARTNER RESIDENTIAL KWIKCOMFORT FINANCING REBATE: FEBRUARY 1, 2025 THROUGH JULY 31, 2025



| | 2025 SPRING CASHBACK A2L PRODUCT MATRIX (CONT.) | | | | |
|---------------------------------|---|------------------------------------|--|---|--|
| | CashBack Rebate | KwikComfort Rebate ¹ | Outdoor HVAC ² | Indoor HVAC ¹ | EcoNet® Smart Thermostat / Any Thermostat ³ |
| Air Conditioner Systems (cont.) | \$100.00 | Up To 8% Off Contractor Cost | Endeavor® Classic Plus® Series RA15AY | Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ, R951V**UH Ultra Low NOx ⁴ Classic® Series R801V UH, R801V DZ, R951V, R921V, R801V**UH Ultra Low NOx ⁴ , R801T UH, R801T DZ Air Handler RH2TY ⁷ , RH2VY, RH1PY ⁷ , RB2TY | EcoNet® or Single-Stage 24V |
| Residential Packaged Units | \$300.00 | Up To 8% Off Contractor Cost | Endeavor® Classic Plus® Series RGE(A/X)YC, RAC(A/X)YC, RDFXYC, RHPXYC | | Any Thermostat |
| Individual Components | \$75.00 | Up To 8% Off Contractor Cost | | Endeavor® Prestige® Series R98MV, R97MV | EcoNet® |
| | \$50.00 | Up To 8% Off Contractor Cost | | Endeavor® Classic Plus® Series R962V, R802V UH, R802V DZ, R951V*UH Ultra Low NOx ⁴ Classic® Series R801V UH, R801V DZ, R801V*UH Ultra Low NOx ⁴ , R951V, R921V | EcoNet® |
| | \$25.00 | Up To 8% Off Contractor Cost | | Endeavor® Classic® Series R801T UH Ultra Low NOx ⁴ | |

PROMOTION REBATE MATRIX

PRO PARTNER CASHBACK REBATE: FEBRUARY 1, 2025 THROUGH MAY 31, 2025

PRO PARTNER RESIDENTIAL KWIKCOMFORT FINANCING REBATE: FEBRUARY 1, 2025 THROUGH JULY 31, 2025



| 2025 SPRING CASHBACK A2L PRODUCT MATRIX (CONT.) | | | | | |
|---|-----------------|---------------------------------|---|--|--|
| | CashBack Rebate | KwikComfort Rebate ¹ | Outdoor HVAC ² | Indoor HVAC ¹ | EcoNet® Smart Thermostat / Any Thermostat ³ |
| Mini-Split Systems | \$125.00 | Up To 8% Off Contractor Cost | Floating Air™ Prestige® Series Single-Zone FPHFR**A3D | Floating Air™ Single-/Multi-Zone FAHFW**A3D, FPHFC**3D, FPHFD**3D, FPHSD**3D, FPHSC36A3D | |
| | \$125.00 | Up To 8% Off Contractor Cost | Floating Air™ Prestige® Series Multi-Zone FPHMR**A3D ⁵ | Floating Air™ Multi-Zone FAHFW**A3D, FAHMW07A3D, FPHFA**3D | |
| | \$100.00 | Up To 8% Off Contractor Cost | Floating Air™ Classic Plus® Series Single-Zone FPHSR**A1C, FPHSR**A3D | Floating Air™ Single-/Multi-Zone FAHSW**A1C, FAHFW**A3D, FAHSW**A3D, FPHF**A3D | |
| | \$75.00 | Up To 8% Off Contractor Cost | Floating Air™ Classic® Series Single-Zone FSHSR**B1C, FSHSR**B3D | Floating Air™ Single-/Multi-Zone FAHSW**A1C, FAHFW**A3D | |

¹Qualifying installations must meet the minimum efficiency standards set by the US Department of Energy (DOE). ²System must include a Rheem® matched coil to be eligible for rebate. ³A Rheem thermostat is recommended to complete a Rheem system rebate. However, any other thermostat listed as eligible from Rheem Parts Division can also be used to complete a Rheem system rebate. ⁴Only the Ultra Low NOx model is eligible. ⁵For the multi-zone mini-split systems, rebate amount covers installation of (1) outdoor and (1) indoor unit. The rebate amount will not increase with additional indoor unit installations. ⁶Only compatible with a Two-Stage 24V Thermostat. ⁷Only compatible with a Single-Stage 24V Thermostat.

PROMOTION REBATE MATRIX

PRO PARTNER CASHBACK REBATE: FEBRUARY 1, 2025 THROUGH MAY 31, 2025

PRO PARTNER RESIDENTIAL KWIKCOMFORT FINANCING REBATE: FEBRUARY 1, 2025 THROUGH JULY 31, 2025



| 2025 SPRING CASHBACK M1 PRODUCT MATRIX | | | | | |
|--|-----------------|------------------------------|---------------------------------------|--|--|
| | CashBack Rebate | KwikComfort Rebate | Outdoor HVAC ¹ | Indoor HVAC ² | EcoNet® Smart Thermostat / Any Thermostat ³ |
| Heat Pumps | \$625.00 | Up To 8% Off Contractor Cost | Endeavor® Prestige® Series RP18AZ | Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ Air Handler RHMVZ**C | EcoNet® |
| | \$300.00 | Up To 8% Off Contractor Cost | Endeavor® Classic Plus® Series RD17AZ | Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ R951V**UH Ultra Low NOx ⁴ Classic® Series R801V UH, R801V DZ, R801V**UH Ultra Low NOx ⁴ , R921V, R951V Air Handler RH2VZ, RH2TZ, RH3VZ, RHMVZ | EcoNet® or 2-stage 24V |
| | \$300.00 | Up To 8% Off Contractor Cost | Endeavor® Classic Plus® Series RP16AZ | Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ Air Handler RH3VZ | EcoNet® or 2-stage 24V 3-stage operation only |
| | \$125.00 | Up To 8% Off Contractor Cost | Endeavor® Classic Plus® Series RP15AZ | Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ, R951V**UH Ultra Low NOx ⁴ Classic® Series R801V UH, R801V DZ, R951V, R921V, R801V**UH Ultra Low NOx ⁴ Air Handler RH2TZ, RH2VZ, RH3VZ | EcoNet® or 2-stage 24V |
| Air Conditioner Systems | \$625.00 | Up To 8% Off Contractor Cost | Endeavor® Prestige® Series RA18AZ | Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ R951V**UH Ultra Low NOx ⁴ Classic® Series R801V**UH Ultra Low NOx ⁴ Air Handler RHMVZ**C | EcoNet® |
| | \$300.00 | Up To 8% Off Contractor Cost | Endeavor® Classic Plus® Series RA16AZ | Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ R951V**UH Ultra Low NOx ⁴ Classic® Series R801V**UH Ultra Low NOx ⁴ Air Handler RH3VZ | EcoNet® or 2-stage 24V 3-stage operation only |
| | \$100.00 | Up To 8% Off Contractor Cost | Endeavor® Classic Plus® Series RA15AZ | Endeavor® Prestige® Series R98MV, R97MV Classic Plus® Series R962V, R802V UH, R802V DZ R951V**UH Ultra Low NOx ⁴ Classic® Series R801V UH, R801V DZ, R951V, R921V, R801V**UH Ultra Low NOx ⁴ Air Handler RH3VZ | EcoNet® or 2-stage 24V 3-stage operation only |

Menu options and notes continued on next page.

PROMOTION REBATE MATRIX

PRO PARTNER CASHBACK REBATE: FEBRUARY 1, 2025 THROUGH MAY 31, 2025

PRO PARTNER RESIDENTIAL KWIKCOMFORT FINANCING REBATE: FEBRUARY 1, 2025 THROUGH JULY 31, 2025



| 2025 SPRING CASHBACK M1 PRODUCT MATRIX (CONT.) | | | | | |
|--|-----------------|------------------------------|--|---|--|
| | CashBack Rebate | KwikComfort Rebate | Outdoor HVAC ¹ | Indoor HVAC ² | EcoNet® Smart Thermostat / Any Thermostat ³ |
| Residential Packaged Units | \$300.00 | Up To 8% Off Contractor Cost | Endeavor® Classic Plus® Series RGE(A/X)ZS, RAC(A/X)ZS, RHPXZS | | Any Thermostat |
| | | Up To 8% Off Contractor Cost | Endeavor® Classic® Series RGEAZR ULN Ultra Low NOx ⁴ | | Any Thermostat |
| Individual Components | \$75.00 | Up To 8% Off Contractor Cost | | Endeavor® Prestige® Series R98MV, R97MV | EcoNet® |
| | \$50.00 | Up To 8% Off Contractor Cost | | Endeavor® Classic Plus® Series R962V, R802V UH, R802V DZ R951V**UH Ultra Low NOx ⁴ Classic® Series R801V UH, R801V DZ, R801V**UH Ultra Low NOx ⁴ , R951V, R921V | EcoNet® |
| | \$25.00 | Up To 8% Off Contractor Cost | | Endeavor® Classic® Series R801T UH Ultra Low NOx ⁴ | |
| Mini-Split Systems | \$275.00 | Up To 8% Off Contractor Cost | Prestige® Series Multi-Zone RO*HFZ**AJ1H ⁵ | Classic Plus® / Classic® Series Multi-Zone RIWHHZ**AJ3S, RI*HHZ**AJ8S, RIFHZ**AJ2S | |
| | \$125.00 | Up To 8% Off Contractor Cost | Classic Plus® Series Multi-Zone RO*HFZ**AJ2S ⁵ | Classic Plus® / Classic® Series Multi-Zone RIWHHZ**AJ3S, RI*HHZ**AJ8S, RIFHZ**AJ2S | |
| | \$125.00 | Up To 8% Off Contractor Cost | Prestige® Series Single-Zone RO1HGZ**AJ1S, RO1HGZ**AJ1H | Prestige® Series Single-Zone RIWHGZ**AJ1S | |
| | \$100.00 | Up To 8% Off Contractor Cost | Classic Plus® Series Single-Zone RO1H*Z**AJ2H, RO1H*Z**AJ2S, RO1H*Z**AJ8S | Classic Plus® Series Single-Zone RIWH*Z**AJ2S, RIFH*Z**AJ2S, RISH*Z**AJ8S, RIGH*Z**AJ8S, RIMH*Z**AJ8S, RICH*Z**AJ8S | |
| | \$75.00 | Up To 8% Off Contractor Cost | Classic® Series Single-Zone RO1HFZ**AA3S, RO1HHZ**AJ3S | Classic® Series Single-Zone RIWHFZ**AA3S, RIWHHZ**AJ3S | |

¹Qualifying installations must meet the minimum efficiency standards set by the US Department of Energy (DOE). ²System must include a Rheem® matched coil to be eligible for rebate. ³A Rheem thermostat is recommended to complete a Rheem system rebate. However, any other thermostat listed as eligible from Rheem Parts Division can also be used to complete a Rheem System rebate. ⁴Only the Ultra Low NOx model is eligible. ⁵For the Multi-Zone Mini-Split systems, rebate amount covers installation of (1) outdoor and (1) indoor unit. The rebate amount will not increase with additional indoor unit installations.

PROMOTION REBATE MATRIX



PRO PARTNER KWIKCOMFORT FINANCING REBATE: FEBRUARY 1, 2025 THROUGH JULY 31, 2025

The Rheem Residential KwikComfort Financing program will be offering up to 8% off contractor costs on all promotional menus for Pro Partners on qualifying Rheem HVAC equipment beginning February 1, 2025 through July 31, 2025

| RESIDENTIAL KWIKCOMFORT® FINANCING 2025 PRO PARTNER | | | | | | |
|---|------|--|------------------------|--------------------|--------------|---|
| | Plan | Promotion Offer | Monthly Payment Factor | Est. # of Payments | Merchant Fee | Up to 8% Off Pro Partner Cost During Promotion¹ |
| Deferred Interest | 920 | No Monthly Interest if Paid in Full within 6 Months | 2.50% | N/A | 4.45% | Free |
| | 921 | No Monthly Interest if Paid in Full within 9 Months | 2.50% | N/A | 5.45% | Free |
| | 922 | No Monthly Interest if Paid in Full within 12 Months | | N/A | 6.20% | Free |
| | 923 | No Monthly Interest if Paid in Full within 15 Months | | N/A | 6.65% | Free |
| | 924 | No Monthly Interest if Paid in Full within 18 Months | | N/A | 6.95% | Free |
| | 925 | No Monthly Interest if Paid in Full within 24 Months | | N/A | 10.10% | 2.10% |
| Fixed Payment | 940 | 3.99% APR Until Paid in Full | 1.25% | 94 | 22.10% | 14.10% |
| | 941 | 5.99% APR Until Paid in Full | | 102 | 15.95% | 7.95% |
| | 942 | 7.99% APR Until Paid in Full | | 115 | 11.10% | 3.10% |
| | 943 | 9.99% APR Until Paid in Full | | 132 | 7.95% | Free |
| | 950 | 5.99% APR Until Paid in Full | 1.50% | 82 | 14.60% | 6.60% |
| | 951 | 7.99% APR Until Paid in Full | | 88 | 10.20% | 2.20% |
| | 952 | 9.99% APR Until Paid in Full | | 98 | 7.60% | Free |
| | 960 | 3.99% APR Until Paid in Full | 1.75% | 64 | 15.60% | 7.60% |
| | 961 | 5.99% APR Until Paid in Full | | 68 | 12.85% | 4.85% |
| | 962 | 7.99% APR Until Paid in Full | | 73 | 9.10% | 1.10% |
| | 963 | 9.99% APR Until Paid in Full | | 78 | 7.20% | Free |
| | 964 | 10.99% APR Until Paid in Full | | 82 | 5.20% | Free |
| | 965 | 11.99% APR Until Paid in Full | | 86 | 4.20% | Free |
| | 970 | 5.99% APR Until Paid in Full | 2.00% | 58 | 11.10% | 3.10% |
| | 971 | 7.99% APR Until Paid in Full | | 61 | 7.95% | Free |
| | 972 | 9.99% APR Until Paid in Full | | 65 | 7.00% | Free |
| | 980 | 5.99% APR Until Paid in Full | 3.00% | 37 | 7.95% | Free |
| | 981 | 7.99% APR Until Paid in Full | | 38 | 7.20% | Free |
| | 982 | 9.99% APR Until Paid in Full | | 40 | 6.35% | Free |
| | 990 | 5.99% APR Until Paid in Full | 4.00% | 27 | 7.20% | Free |
| | 991 | 7.99% APR Until Paid in Full | | 28 | 6.95% | Free |
| | 992 | 9.99% APR Until Paid in Full | | 28 | 5.45% | Free |
| Equal Monthly Payments | 930 | 25 Month No Monthly Interest | 4.00% | 25 | 10.85% | 2.85% |
| | 931 | 36 Month No Monthly Interest | 2.78% | 36 | 15.70% | 7.70% |
| | 932 | 48 Month No Monthly Interest | 2.08% | 48 | 17.45% | 9.45% |
| | 933 | 60 Month No Monthly Interest | 1.67% | 60 | 19.95% | 11.95% |
| | 934 | 72 Month No Monthly Interest | 1.39% | 72 | 23.45% | 15.45% |

Menu options and notes continued on next page.

PROMOTION REBATE MATRIX



PRO PARTNER KWIKCOMFORT FINANCING REBATE: FEBRUARY 1, 2025 THROUGH JULY 31, 2025

The Rheem Residential KwikComfort Financing program will be offering up to 8% off contractor costs on all promotional menus for Pro Partners on qualifying Rheem HVAC equipment beginning February 1, 2025 through July 31, 2025

Promotional Selection: In addition to the 6 Month Deferred Interest with Payment promotion, merchants may select up to five additional promotions.

*¹Fee after rebate on installation of eligible equipment listed on the Rheem Pro Partner 2025 CashBack rebate matrix. Pro Partners are eligible to receive a rebate of up to 8% off contractor costs on all Residential KwikComfort Financing promotions for the installation of eligible equipment (all equipment must be installed exactly as shown on the qualifying equipment rebate matrix, or include one of the qualifying individual components (R98MV, R97MV, R962V, R802V UH, R802V DZ, R801V UH, R801V DZ, R951V, R921V, R951V**UH ULN, R801T UH ULN), to be eligible for the promotional financing rebate. Qualifying installations must meet the minimum efficiency standards set by the US Department of Energy (DOE). These claims must be submitted through the CST (My.Rheem.com) in order to qualify for the Residential KwikComfort Financing rebate. The sales slip still must be submitted to Synchrony to be validated for processing. No Interest Until Paid In Full 60 Month and 72 Month Promotions are only eligible for 19-SEER2 and RD18AY A2L Endeavor equipment and 16- and 18-SEER2 M1 Endeavor equipment installed as listed on the qualifying rebate matrix. The Endeavor RD16AZ does not qualify for the No Interest Until Paid In Full 60 Month and 72 Month Promotions.*

SYNCHRONY TERMS AND CONDITIONS

Promotional Updates: Merchants may change promotions at any time by logging into Business Center at: bc.syf.com

Activation Fee: Customers will be charged a one-time fee of \$69 on their initial purchase. This does not apply to future purchases.

Split Tickets: Split tickets between multiple Synchrony Bank credit card programs and/or other lenders are not allowed.

Dealer Terms: There may be a minimum volume required on your program. Please ask your sales representative if one applies.

Note: Merchant fees and available promotions subject to change. Synchrony® reserves the right to restrict available promotions by merchant.

CONTACT SYNCHRONY

Inside Sales: 1-877-891-9803

- Enroll in Transact
- Promotional Questions
- Training Requests

Merchant Services: 1-888-222-2176

- Cardholder Account Lookup
- Process an Application
- Request an Authorization

PRO PARTNER® TERMS & CONDITIONS



- The promotion is subject to termination at Rheem's discretion. This promotion cannot be combined with any other promotion from Rheem.
- Installations for commercial applications / commercial properties (rental properties) are not eligible.
- Rebate is only eligible for residential installations on single-family dwellings.
- Rebate is applicable to multiple units in single-family dwellings.
- The Pro Partner's account must be in good credit standing with the distributor in order to participate in this special promotion.
- Installations through National Accounts (such as The Home Depot, ARS and Service Experts) are NOT eligible for the CashBack Promotion.
- Rheem agrees that all information within claims submitted, including serial numbers, will be audited by Rheem for accuracy.
- Your distributor that enrolled you in the Pro Partner program has final approval of promotion participation eligibility. Any proven fraudulent activity may result in the Pro Partner's account being put under review or suspended from promotion participation as determined by Rheem. Pro Partner may be held responsible for funding paid rebates back to the distributor and Rheem; or Rheem will withhold future rebates due to the Pro Partner in the amount of the fraudulent rebates paid.
- All participating Pro Partners must be enrolled as eligible for the promotion and must have a My.Rheem.com user account. All promotion participants must be enrolled and set up their rebate payment method no later than May 31st for CashBack and July 31st for *KwikComfort*®.
- Qualifying systems and individual unit components are outlined on the eligible product matrix.
- Qualifying systems and individual unit components must be purchased through your HVAC distributor that enrolled you in the Pro Partner program. Qualifying equipment must be sold and installed between 2/1/2025 through 5/31/2025 in order to be eligible for the CashBack rebate and between 2/1/2025 through 7/31/2025 in order to be eligible for the *KwikComfort Financing* rebates.
- Qualifying installations must meet the minimum efficiency standards set by the US Department of Energy (DOE) to receive CashBack and *KwikComfort* rebates.
- Only one qualifying purchase should be submitted per rebate. It is the Pro Partner's responsibility to check their submitted claims and ensure the claims reflect the expected rebate amount. Once a rebate is submitted, it will be at Rheem's discretion whether the claim can be adjusted. **Claims that have been batched for payment or paid out cannot be adjusted. Please ensure you have reviewed your claim on the confirmation screen prior to submitting your claim.**
- Promotion enrollment and participation is dependent upon the date of Pro Partner Program enrollment completion. To be eligible for Spring promotions, the contractor must be enrolled in the Pro Partner program by May 31st to participate in Spring CashBack, and July 31st to participate in Spring *KwikComfort Financing*. Participation in promotional installation eligibility dates will be adjusted to begin based on the month of the Pro Partner Program enrollment completion date.
- Claims submitted in error that have NOT been batched for payment or paid out can be adjusted by submitting a ticket into the Help Desk (help@myrheem.com). For adjustments to be made, the Pro Partner must submit an invoice showing proof of installation with their request.
- **Rebate Funding Responsibilities:**
 - The Pro Partner will receive the full amount of the listed rebate (per Terms & Conditions) and can choose to pass along any given amount to their customers. If desired, the Pro Partner can use earned accrued co-op dollars to promote and advertise the promotion in their market.
- All rebate claims must be submitted online at My.Rheem.com through the Contractor Serial Tool (CST) **within 30 days from installation date** to be considered eligible for payment to the Pro Partner. Pro Partners are eligible to receive up to an 8% rebate on all *Residential KwikComfort Financing* menus for the installation of eligible equipment listed on the CashBack promotion matrix. These claims must be submitted through the

CST in order to qualify for the *Residential KwikComfort Financing* rebate. The sales slip still must be sent to Synchrony to be validated. **No exceptions will be allowed. All documentation received after 30 days from the installation date will be denied for processing.**

- **Rheem CashBack Rebate Payment Terms:**

- Pro Partners are responsible for reviewing and confirming they received payment for all claims. Claims where payments were not received from previous years' promotions are no longer eligible, and will not be paid out, no matter the reasoning.
- **Direct Deposit** – For payment to a Pro Partner business via direct deposit.
 - Users will be required to provide their business account direct deposit information and a copy of a void check for validation.
 - IMPORTANT: Direct deposit accounts must be set up and validated before any claims are approved and funds can be deposited.
 - Direct deposit accounts will be funded every other week for approved claims.

- Offer valid to legal residents of the continental United States, Alaska and Hawaii only.

- **Residential KwikComfort Financing Rebate Funding**

- Twice a month, Synchrony will calculate all eligible sales entered through the CST that were funded and process the rebate amount by Pro Partner. Synchrony will audit claims submitted through the CST against sales slips to validate claim information.
- The rebate will be an ACH Deposit into the Pro Partner's business checking accounting set up with Synchrony Financial.
- Funding will be within 15–30 days after claim approval

IMPORTANT: 2025 SPRING PRO PARTNER CASHBACK & KWIKCOMFORT PROMOTION DATES

| | |
|---|----------------------------|
| Pro Partner CashBack & <i>KwikComfort</i> Promotion Installation Start | Saturday, February 1, 2025 |
| Pro Partner CashBack Promotion Installation End | Saturday, May 31, 2025 |
| Pro Partner <i>KwikComfort</i> Promotion Installation End | Wednesday, July 31, 2025 |
| *Final Day for Program Enrollment / Registration to Qualify for CashBack Promotions | Saturday, May 31, 2025 |
| **Final Day for Program Enrollment / Registration to qualify for <i>KwikComfort</i> | Wednesday, July 31, 2025 |
| All Rebate Submissions Due | 30 days from installation* |

*June 30, 2025, will be the final deadline for CashBack rebate claim submissions.

**August 31, 2025 will be the final deadline for *KwikComfort* rebate claim submissions.

NOTE: 2025 Spring Pro Partner CashBack and Residential *KwikComfort Financing* Promotion – All documentation is available on My.Rheem.com or can be requested from your distributor.

In keeping with its policy of continuous progress and improvement, Rheem reserves the right to make changes to this promotion without notice.

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